Introduction

The Credo Data Service (CDS) enables Financial Intermediaries (FIs) to access accurate, reconciled, and secure investor data. Designed as a strategic enabler, it empowers FIs to streamline reporting, enhance analytics, and improve integration with third-party systems. As a trusted partner, Credo provides this standard service at no additional cost to our FI clients.

Key Benefits

- Streamlined Data Integration – Seamlessly connect Credo data into third-party systems
- Accurate & Reconciled Data – Fully aligned with custodians at point of generation
- Enhanced Insights – Unlock greater analytical power and operational efficiency
- Secure & Reliable – Delivered through encrypted protocols, ensuring confidentiality and compliance
- Value-Added Partnership – A core service included for clients as part of Credo's ongoing commitment to support your business

How It Works

Data is delivered one day in arrears and is fully reconciled to custodians at the time of generation. Clients can access data covering Accounts, Transactions, and Positions, available in XML or CSV formats. Delivery options include download from Credo's hosted SFTP or encrypted email transmission. Credo provides sample files and comprehensive data mapping documentation to support seamless onboarding.

Partner Ecosystem

The Credo Data Service integrates with a broad ecosystem of trusted technology partners, including:

- AdviceTech (Pty) Ltd
- AssetMax
- Elite Wealth
- Enhance Investment Reporting Limited
- Expertsoft Systems AG
- Fundstream Technologies (Pty) Ltd
- Intelliflo (Intelligent Office)
- IRESS (Xplan)
- Morningstar
- NAV Limited
- Ocellics Software Solutions (Pty) Ltd
- Onebase
- Opus (DMA)
- Paraplan
- Performativ Apps
- Point Group
- Portfolio Analytics
- Seed Analytics
- Steel-eye Limited
- Time4Advice (Curo)
- Wealthbit

Access and Support

For more information or to request a Data Service Agreement, please contact the Credo Support Team:
Email: MyCredo-Support@credogroup.com
Subject line: "Credo Data Service – [Firm Name]"